

General terms of sale

1) Product Limited Warranty: Solbian Energie Alternative Srl (the Manufacturer) guarantees its Photovoltaic modules, including any connectors, from manufacturing defects under normal conditions of installation and use and provided that they meet the installation instructions and mounting available at www.solbian.eu and the rules and technical reference for the electrical installations in direct current and alternating current.

If there are modules with manufacturing defects, during the period of 24 months from the date of the sale invoice of Solbian Energie Alternative Ltd, the customer must give written notice to the producer about the defect, the Manufacturer at its sole discretion will repair or replace defective modules.

2) Exclusions: The scope of supply is limited as expressly stated in the offer.

3) Responsibility: The product must be installed by qualified personnel and follow the installation instructions and mounting above. The manufacturer assumes no responsibility for errors in installation or damage that may result from these activities.

4) Transportation and Packaging: The product is packaged properly and shipped via courier primary. Shipping damage must be notified at the time of delivery to the carrier and the manufacturer in writing within 3 days from receipt of goods.

5) Delivery of goods: the product is delivered ex-works.